

#### WHAT IS A MISSION STATEMENT?

A mission statement is a clear, concise, and meaningful one- or two-sentence phrase that explains what the program or department does, how it does it, and why.

The mission of Ozarks Technical Community College is to provide accessible, high quality, and affordable learning opportunities that transform lives and strengthen the communities we serve.

# WHAT DOES A GOOD MISSION STATEMENT ACHIEVE?

A good mission statement aligns the team with a unified purpose and provides the framework for how your program or department works.

## HOW DO WE WRITE A GOOD MISSION STATEMENT?

#### Step #1 – Gather your team for a brainstorming session.

- Start with these prompts:
  - What is the core purpose of our program or department?
  - How do we achieve our purpose?
  - Who do we primarily serve? Students? Faculty? Staff?
  - What is a core value our program or department emulates?

## Ozarks Technical Community College Core Values:

Student-Centered	Inclusive	Data-Informed
Innovative	Community-Focused	Ethical

- Items to Consider:
  - When working to develop a mission statement, think long-term (5-10 years).
  - A good mission statement is short and memorable. It should be easy for your team to remember and repeat.
  - A good mission statement should be specific, but also motivate your team by showing the higher goals you aspire to achieve.

## Step #2 – Begin crafting your mission statement.

- Once you have identified your core purpose and how you achieve it, who you primarily serve, and core values you emulate, you can begin crafting your mission statement.
- The following prompts may be helpful when crafting your mission statement:
  - The mission of [Program or Department Name] is to [core purpose] through [unique approach or method] to [achieve what result] for [target audience].
  - [Program or Department Name] exists to [what it does/its function] by [how it does this], aiming to [desired outcome/impact] for [target audience].
  - [Program or Department Name] champions [purpose] by [method of delivery], to ensure [outcome] for [target audience].
  - [Program or Department Name] is dedicated to [key function or role]. Through [key methods or approaches], we strive to [intended impact or outcome] for [target audience or community].



# HOW TO CREATE A MISSION STATEMENT

# Step #3 – Ask for feedback on your mission statement from others outside your program or department.

• Their objective opinion may give insight that you had not considered before.

## YOU HAVE A MISSION STATEMENT - NOW WHAT DO YOU DO?

- You LIVE it.
- Make sure the mission statement is on your website and a part of new-hiring documentation.
- Practice it daily.
- Review it regularly.

#### WHAT ARE SOME ADDITIONAL RESOURCES?

https://www.masterclass.com/articles/how-to-write-an-effective-mission-statement-in-3-steps https://www.indeed.com/career-advice/career-development/how-to-write-mission-statement https://www.wordstream.com/blog/ws/2021/07/02/how-to-write-a-business-mission-statement